Docket Number (Optional) Application Numb 09/994,951 (Parent Case) HITACHI-0 INFORMATION DISCLOSURE CITATION Applicant(s) ASHIDA, et al. '(Use several sheets if necessary) Filing Date Group Art Unit Herewith Unknown U.S. PATENT DOCUMENTS FILING DATE EXAMINER CLASS SUBCLASS DATE NAME INITIAL IF APPROPRIATE ٦., FOREIGN PATENT DOCUMENTS Translation COUNTRY CLASS SUBCLASS DATE REF DOCUMENT NUMBER YES NO OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Michael J. A. Berry and Gordon Linoff; 1997; Data Mining Techniques For Marketing, Sales, and Customer Support; Overview of Data Mining Techniques; pp. 119-123. AA Hitoshi ASHIDA and Toyohisa Morita; 1999; 1999 IEEE International Conference on Systems, Man, and Cybernetics; Human Communication and Cybernetics; pp. V-882 - V-88. AB DATE CONSIDERED exambyèr EXAMENER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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